

Capability Based Planning and The Business Operating Model



Capabilities describe what a company does and can be decomposed into the combined people, process, technology, and information that enable them. When used properly, Capability Based Planning can unite an organization using clear measurable objectives and improve the results of Programs and Projects. By providing top-down insights, Capabilities enlighten operational effectiveness by providing a performance dashboard that highlights where investments need to be made. Capability Based Planning is an ongoing process that can be used to track improvement of Capability performance against targeted business outcomes over time.

The Business Operating Model

The Business Operating Model expands the view of Capabilities to provide context for what the Organization is trying to achieve and how Programs and Projects participate in delivering results that should be aligned to Goals and Strategies. With an eye on Markets and the Solutions that are provided to them, Capabilities offer the best focus to ensure the right approaches are taken and optimal investments are being made to continuously delight Customers.

Common Approaches and Shortcomings

Most companies that manage Capabilities use Microsoft Excel, Visio and PowerPoint (EVP). These models have limited shelf lives due to the static nature of these mediums. Enterprise Architecture Management (EAM) Tools are well suited to establish dynamic Capability Maps with the ability to provide the Business Operating Model context.

Having the right tools can make all the difference with Capability Based Planning. Enterprise Architecture Management (EAM) Solutions are designed to support the connected information that enables effective Capability Based Performance Improvement. If you are interested in learning more, ADMG can help with years of experience delivering Capability Based Planning and successfully implementing EAM Solutions.

